USER AGREEMENT

SOFTCAND SOFTWARE SERVICES USER AGREEMENT

2022

ARTICLE 1: DEFINITIONS

Definitions, phrases and abbreviations in this agreement shall express the meanings shown opposite them.

AGREEMENT: User Agreement.

SUPSIS: SOFTCAND Software Services Inc. streaming from this host

name https://supsis.live Website.

WEBSITE: SOFTCAND Software Services Inc. and the https://supsis.com Website, which

includes linked pages.

MEMBER: Persons who are a MEMBER of SOFTCAND Software Services Inc. and use the

service.

USER: person(Individual) or Organizations (Corporate) (Association, Federation, Confederation, Foundation, Union, Sports Club etc. all kinds of organizations)

CONTROL PANEL: The administration panel that Members use via the https://organizationname.supsis.live/chat page.

VISITOR: Persons who make page impressions on the web sites of the members and browse the pages.

SERVICE: SOFTCAND Software Services Inc. means all of the free and paid services or benefits offered by the website to the Members.

ARTICLE 2: PARTIES

This User Agreement is concluded between **SOFTCAND Software Services Inc.** and the person who registered as a MEMBER on the https://organizasyonname.supsis.live/chat page created by the cloud-based **SOFTCAND Software Services Inc.** accessed via the https://supsis.live Web Site. The agreement will enter into force with the acceptance of the agreement by the User in electronic environment or any application belonging to **SOFTCAND Software Services Inc.** It will remain in effect unless terminated by the parties in accordance with the procedures specified in the contract.

ARTICLE 3: SUBJECT AND SCOPE OF THE AGREEMENT

İşbu contract, "SOFTCAND Software Services Inc." It regulates and limits the obligations and mutual rights and obligations to be fulfilled by the individual or corporate users who want to benefit from the https://supsis.live Website to support their customers online. We kindly request you to read the written conditions below in order to use https://supsis.live. If you do not accept one or more of these conditions, you should stop using https://supsis.live. İşbu Agreement specifies the legal terms of use of the https://supsis.live Website and your Membership/Membership within the Service. SOFTCAND Software Services Inc. Changes may be made by us without prior notice, and these changes are considered valid from the moment they are posted on the https://supsis.live Website.

This Agreement is signed by SOFTCAND Software Services Inc. The content published on the site includes the Privacy Policy of SOFTCAND Software Services Inc. and the usage principles and purposes of any announcements related to the https://supsis.live Web Site.

MADDE 4: MEMBERSHIP AND SERVICE USE TERMS

4.1

In order to become a "MEMBER" to the https://supsis.live Web Site, SOFTCAND Software Services Inc. must not be temporarily suspended from Membership or banned from Membership indefinitely within the framework of this agreement. SOFTCAND Software Services Inc. The fact that persons who have been temporarily suspended from Membership or who have been banned from Membership indefinitely by this agreement in accordance with this agreement have completed their registration to the https://supsis.live Web Site will not result in becoming a member of the site.

4.2 Membership to the website is completed after the visitor who wishes to become a "MEMBER" provides the identity information, confirms the accuracy of the identity information, saves the registration process by sending the information and confirms the correctness of the e-mail address used by the member. Until the membership process is completed, you cannot have the right and authority to become a "MEMBER" in this agreement.

4.3

Users who want to benefit from the services become a MEMBER by filling out and sending the form on the membership page and requesting to benefit from and share the services on the https://supsis.live website. The member is responsible for the accuracy of this information sent. SOFTCAND Software Services Inc. reserves the right to remove or not add inaccurate and/or misleading information from the https://supsis.live website without warning.

ARTICLE 5: MUTUAL RIGHTS AND OBLIGATIONS

- **5.1.** The user declares and accepts that he/she knows that he/she must approve this agreement by providing the information requested by SOFTCAND Software Services Inc. in a complete, correct and up-to-date manner in order to benefit from the website. The user accepts that he will act in accordance with the rules and all applicable legislation, that he has read, understood and approved all the terms and rules specified in this contract.
- **5.2.** The right to use the means of accessing the system belongs exclusively to the user. The user is obliged to keep the system access tools used to access the website confidential. The user is entirely responsible for the consequences of the use of this information by a third party. SOFTCAND Software Services Inc. is not obliged to identify the persons who make such illegal uses.
- **5.3.** Each member has the right to make transactions for only one person or institution with a user password and user name. Use of the site by other persons or institutions is also done by registering and obtaining another user name and password. The same membership cannot be used by a second person or institution. If it is determined that the member account is used by another "MEMBER" or "USER", SOFTCAND Software Services Inc. The registered member's membership may be suspended or terminated, without prejudice to all other rights. SOFTCAND Software Services Inc. accepts that it is not responsible for any damages that may occur related to this.
- **5.4.** The user accepts and undertakes that the information and content provided by him within the website are correct and in accordance with the law and that he will only use it for his lawful activities. Members are responsible for the accuracy of the information they add. SOFTCAND Software Services Inc. is not responsible for the information of the members. SOFTCAND Software Services Inc. has the right not to publish the content or to remove the content if it has been added, based on the needs arising from the current legislation. SOFTCAND SOFTCAND Software Services Inc. accepts that it is not responsible for any damages that may occur in this context.

- **5.5.** Members; The information they make/share or add on the Website; not forged, stolen, not violated any third party's rights such as copyright, copyright, unlawful (consumer protection, unfair competition law, etc. all Turkish laws and regulations), does not contain pornography or nudity, does not damage any virus or any program They are deemed to have accepted the principles of not including a programming feature that will
- **5.6.** If there is any change in the information provided during the establishment of the user status, such information will be updated immediately. SOFTCAND Software Services Inc. is responsible for not being able to access and benefit from the website due to incomplete or untrue or outdated information. is not responsible. If the user is accessing the website on behalf of a business, the user accepts and declares that he has the necessary authorization. In this case, the rights and obligations related to the user status will belong to the business in question.
- **5.7.** SOFTCAND Software Services Inc. may make changes and/or renewals in its Services in order to provide its services defined in this contract more effectively.
- **5.8.** Members; SOFTCAND Software Services Inc. cannot transfer this contract or its rights and obligations under this contract to any third party, in whole or in part, without its written consent.
- **5.9.** SOFTCAND Software Services Inc., in particular, judgments and other competent official decisions and practices, force majeure, situations caused by third parties, disruptions and delays caused by internet connection service providers and similar external factors, misuse, SOFTCAND Software Services Inc. It does not accept any responsibility for technical failures and other malfunctions, repair works or other disruptions that may arise from the service. It does not give any guarantee that the services it provides within the scope of the website will be constantly active and accessible.
- **5.10.** SOFTCAND Software Services Inc. has the right to revise this agreement and its annexes without any prior notice, and if this right is exercised, the relevant change will come into effect with the next use by the user. If the user does not accept such changes, SOFTCAND Software Services Inc. has the right to terminate this agreement.
- **5.11.** If the user violates the contract, SOFTCAND Software Services Inc. will have the right to suspend the user's membership or terminate the user status by terminating the contract. In such a case, SOFTCAND Software Services Inc. reserves the right to demand damages arising from such violation from the user.
- **5.12.** SOFTCAND Software Services Inc. always has the right to remove and change the information published on the https://supsis.live Web Site. SOFTCAND Yazılım Hizmetleri A.Ş. decides on the design and content of the site. SOFTCAND Software Services Inc. is not responsible for the accuracy of the information on the web sites of the members.
- **5.13.** SOFTCAND Software Services Inc. provides a virtual environment that brings together members and visitors on their websites through the "https://supsis.live Web Site" it operates. SOFTCAND Software Services Inc. does not act as a mediator and does not accept responsibility in disputes that may arise between Member Users.
- **5.14.** SOFTCAND Software Services Inc. has the right to make free services paid, to make paid services free, and to temporarily or permanently remove some or all of the services and their scopes. Members are deemed to have accepted these rights.
- **5.15.** SOFTCAND Software Services Inc. may temporarily or permanently ban the membership of the members, subject it to other limitations to be determined, and terminate this agreement unilaterally, without giving any reason and without notice, at any time.
- **5.16.** SOFTCAND Software Services Inc. will not assume any responsibility that the software of the https://supsis.live website is free from any errors. If any damage occurs to the

software and hardware elements of the user due to any software on this site, SOFTCAND Software Services Inc. will not be responsible for this.

- **5.17.** SOFTCAND Software Services Inc. may use the members' information on the https://supsis.live website or the "Member user" information regarding membership in any way it wishes for member user security, performance of its own obligations and some statistical evaluations. They can classify and maintain on a database.
- **5.18.** SOFTCAND Software Services Inc. to be able to change the services and content offered on the https://supsis.live website at any time; reserves the right to close and delete the information and content uploaded to the system by third parties, including members. SOFTCAND Software Services Inc. may use this right without any notice. When the member's registered information within the system needs to be changed or corrected, SOFTCAND Software Services Inc. should inform about these issues without delay. Upon the relevant notification, SOFTCAND Software Services Inc. makes the necessary changes within the system. Responsibility for all kinds of damages arising from not notifying the changes in the information provided by the members belongs to the member. SOFTCAND Software Services Inc. has no responsibility in these matters.
- **5.19.** Through the https://supsis.live website, it may link to other websites and/or portals, files or content owned and operated by third party vendors, providers and other third parties that are not under SOFTCAND Software Services Inc's own control. These links may be provided by the member or by SOFTCAND Software Services Inc. for ease of reference only, and may be used in any way to support the https://supsis.live website or its operator or in any form for the https://supsis.live website or the information it contains. does not constitute a representation or warranty. Portals accessed through the links on the https://supsis.live website, files and content to the https://supsis.live website, portals accessed through these links or services or products offered from the https://supsis.live website and their SOFTCAND Software Services Inc. has no responsibility for its content.

ARTICLE 6: TERMS OF USE OF THE WEBSITE

- **6.1.** Supsis is a virtual meeting environment that enables communication between members and visitors, transfers information and files, and provides Online/Offline support services to visitors by members. SOFTCAND Software Services Inc.. has no liability other than the stated purpose. On the https://supsis.live website; It provides an environment where members can communicate with their visitors, exchange information and share their contact information. Since SOFTCAND Software Services Inc. does not have the title of party/parties in the transactions made over https://supsis.live, it will not have any commitment or binding regarding the rights and obligations arising from the transactions.
- **6.2.** Members agree that they understand and approve all terms and rules that they will act in accordance with all terms, rules and regulations in the terms of service and the terms of use of the https://supsis.live website.
- **6.3.** The services offered on the https://supsis.live website can only be used by the members on the site for legal purposes. Members accept that the legal and criminal responsibility for every transaction and action they make within the site belongs to them. SOFTCAND Software Services Inc.; is not responsible for the content of the messages that members and visitors send to each other in the chat environment on the https://supsis.live website. SOFTCAND Software Services Inc. accepts that it is not responsible in any way, directly and/or indirectly, for any damages incurred or to be incurred by third parties due to the activities on the site performed by visitors and members in violation of the provisions of this agreement and the law.

- **6.4.** Members, SOFTCAND Software Services Inc. The security, storage, keeping away from the information of third parties, and use of the means of accessing the system (username, password, e-mail, etc.) they use in order to benefit from the services offered on the https://supsis.live website operated by the members are entirely the responsibility of the members. SOFTCAND Software Services Inc. is liable for damages incurred or to be incurred by the members themselves and/or third parties as a result of lack of care and fault in this regard. accepts that it does not have any direct or indirect liability.
- **6.5.**The correctness of the personal information, company information, photos and information added by the members are the responsibility of the members who add the legal compliance information. Supsis accepts that it does not undertake or guarantee the accuracy of the company, service pictures and information added by its members, and their compliance with the law.
- **6.6.** Members, SOFTCAND Software Services Inc. Any software, tool, etc., to the https://supsis.live website operated by and the operation of the commercial transactions and services made through this site. by attempting to disrupt by means of; is obliged not to exploit the system by copying any information on the site by an automatic or manual method such as a robot, spider (spider). In the contrary case, SOFTCAND Software Services Inc. has the right to indemnify any direct and/or indirect material and/or moral damages from the relevant persons and institutions, and the members accept this.
- **6.7.** Members cannot advertise any products/goods/services from prohibited products and engage in promotional, mailing and similar activities for purposes contrary to any law, morality and/or public order by using the information obtained through the https://supsis.live website. cannot be found either. Likewise, it cannot send messages that are unserious, contain insults and obscenities, and contradict the morality of the society. If such attempts and actions are detected by Supsis, it has the right to stop the said process and to expel it from membership. Any liability that may arise in such cases belongs to the member, and SOFTCAND Software Services Inc. reserves the right to demand compensation for any direct and/or indirect, material and/or moral damages that may be incurred as a result of such actions.
- **6.8.** In case of breach of the contract, SOFTCAND Software Services Inc. reserves the right to demand compensation for its material and moral damages. This contract is called suspended for the duration of the suspension if SOFTCAND Software Services Inc. https://supsis.live website stops/stops broadcasting for any reason. The contract automatically terminates if the activity on the https://supsis.live website is terminated by SOFTCAND Software Services Inc. SOFTCAND Software Services Inc. is authorized to change its business, commercial partnership and contract SOFTCAND Software Services Inc. https://supsis.live website domain name, to carry out the same activity over another domain name, and these changes will not have any effect on this agreement.
- **6.9.** Member; In cases where SSOFTCAND Software Services Inc. is obliged to make a statement to the official authorities in accordance with the provisions of the mandatory legislation in force, it will be authorized to disclose the confidential / private / commercial information of the users to the official authorities, if the information of the members is duly requested by the official authorities, and therefore, it will be authorized to disclose the confidential / private / commercial information of the users to the official authorities. accepts that no compensation can be claimed from SOFTCAND Software Services Inc. under any name.
- **6.10.** Each Service is provided on a subscription basis for a specified term (each, a "Subscription Term"). SUPSIS may also offer Professional Services related to certain services.

6.11. The customer may access and use the services solely for his own benefit and in accordance with the terms and conditions of this agreement, the documentation and the scope of use specified in the relevant form. Only authorized users can access and use the Services. If the customer is provided with login/user passwords to access services in SUPSIS systems, the customer will require that all permitted users keep their user ID and password information strictly confidential and not share this information with any unauthorized person. User IDs are given to individual named individuals. If the customer is accessing the services using credentials provided by a third party, he will comply with all applicable terms and conditions of that third party with respect to the provision and use of such credentials. The customer will be responsible for all transactions made using the customer's accounts and passwords. If any Authorized User with access to the User ID is no longer the customer's employee (or contractor, as set forth below), the customer will promptly delete such User ID and otherwise terminate such Authorized User's access to the service.

ARTICLE 7: SUBSCRIPTION PERIOD, FEES AND PAYMENT

- **7.1.** Subscription Term and Renewals. Unless otherwise specified in the Applicable Order Form, each Subscription Term automatically renews unless one party gives written notice of termination at least thirty (30) days prior to the expiration of the then-current Subscription Term. 7.2. Payment by Credit Card. If you are purchasing the Services using a credit, debit or other payment card, the following terms apply:
- 1. Recurring Billing Authorization. By providing Credit Card information and agreeing to any Service purchase, the Customer may submit to SUPSIS (or its design) authorizes to automatically charge Customer's Credit Card on the same date of each calendar month during the Subscription Period for all charges accrued from that date pursuant to the applicable Order Form. Customer acknowledges and agrees that the amount billed and charged each month may vary based on Customer's use of the Services and may include subscription fees for the remainder of Customer's current billing period and previous month's overage fees.
- 3. International Transaction Fees. Customer is the issuer of Customer's Credit Card for certain Credit Cards acknowledges that it may charge a foreign transaction fee or other fee.
- 4. Invalid Payment. Expiration of a credit card, insufficient balance or otherwise if a payment is not successful, the Client remains liable for the amounts not remitted to SUPSIS, and SUPSIS may, in its sole discretion, continue to bill the Credit Card after it has been updated by the Client or terminate this Agreement.
- 5. Changing Credit Card Information. At any time, the "Settings" in the Dashboard You can change the Credit Card information by entering the updated Credit Card information on the page.
- 6. Termination of Recurring Billing. termination rights set forth in this Agreement. In addition, Customer may terminate the Subscription Term by sending SUPSIS' non-renewal letter in accordance with the agreement or by terminating the Customer's Subscription Term monthly (or if otherwise permitted by SUPSIS) via the "Settings" page in the Dashboard effective at the end of the applicable Subscription Term. If Customer does not enter a paid Subscription Period following the Trial Period, this Agreement and Customer's right to access and use the Services will expire at the end of the Trial Period and Customer's Credit Card will not be charged.
- 7. Payment of Unpaid Wages. Subscription Term expiration or expiration

Thereupon, SUPSIS will charge Customer's Credit Card (or Billing Customer directly) for any outstanding fees for Customer's use of the Services during the Subscription Period, after which SUPSIS will not charge Customer's Credit Card for any additional fees.

7.3. Suspension of Service. If Customer's account is overdue for thirty (30) days or more, in addition to any of its other rights or remedies (including but not limited to the termination rights set forth herein), SUPSIS will grant Customer's access to the applicable Service (and related services) until such amounts have been paid in full. reserves the right to suspend its access without liability to the customer.

ARTICLE 8: ENFORCEMENT AND TERMINATION OF THE AGREEMENT

This agreement will remain in effect as long as the Member is a member of the Website and will continue to have its provisions and consequences between the parties. The expiration of the membership period of the members ends in the event that their membership is suspended temporarily or permanently. SOFTCAND Software Services Inc. may terminate the agreement unilaterally, especially in the cases listed below, in case the Members violate this agreement, its annexes, usage on the site, Membership and similar rules regarding the Services, and the Members may terminate the agreement with SOFTCAND Software Services Inc. shall be liable to compensate all damages suffered by:

- a) Members engage in behaviors that will manipulate the operation of the site by using any method
- b) Members transfer the user profile created for them to someone else or make it available for use
- c) Acts that infringe and/or threaten to violate the rights of third parties of the members d) Members render the Application inoperable or attempt to do so by infecting the https://supsis.live Web Site with a virus. SOFTCAND Software Services Inc. It may, at its sole discretion and unilaterally, announce or change this agreement on the "https://supsis.live Web Site" at any time it deems appropriate. The amended provisions of this contract will become valid on the date of their announcement, and the remaining provisions will remain in effect and continue to have their provisions and consequences. This contract cannot be changed by the unilateral declarations of the member.

ARTICLE 9: THIRD PARTY PLATFORMS

The Services may support integrations with certain Third Party Platforms. In order for the Services to communicate with such Third-Party Platforms, the Customer may be required to enter credentials so that the Services can access and retrieve relevant information from such Third-Party Platforms. By enabling the Services to be used with any Third Party Platform, Customer authorizes SUPSIS to access customer's accounts with that Third Party Platform for the purposes described in this Agreement. Customer is solely responsible for complying with the relevant terms and conditions of the Third Party Platforms and maintaining appropriate accounts in good standing with the providers of the Third Party Platforms. Customer acknowledges and agrees that SUPSIS has no responsibility or liability for any Third Party Platform or any Customer Data exported to a Third Party Platform. SUPSIS does not warrant that the Services will maintain integrations with any Third Party Platform, and SUPSIS may disable integrations of the Services with any Third Party Platform at any time with or without notice to the Customer. This Agreement governs Customer's use and access to the Services, even if accessed through integration with a Third Party Platform.

ARTICLE 10: FORCE MAJEURE

Except for but not limited to natural disasters, epidemics, wars, strikes, internet infrastructure failures, power cuts and bad weather conditions, which are legally considered force majeure, without the reasonable control of the relevant party and SOFTCAND Software

Services Inc. Incidents that cannot be prevented or avoided despite due diligence and under similar conditions SOFTCAND Software Services Inc.

SOFTCAND Software Services Inc. under conditions that will prevent it from providing its services to the paid and free https://supsis.live Web Site, run by It is not obliged to compensate all damages due to inability to perform its service and/or incomplete performance of the service.

ARTICLE 11: INTELLECTUAL PROPERTY RIGHTS

11.1. The user does not in any way use the domain name, service mark, logo, trade name, etc. of SOFTCAND Software Services Inc. will not be used.

Designs, texts, visual works, html codes and source codes on the https://supsis.live website are provided by SOFTCAND Software Services Inc. created by Cannot be used or reproduced without permission. If it is determined that it is used or reproduced without permission, SOFTCAND Software Services Inc. uses its right to take legal action to compensate for the damage.

11.2. SOFTCAND Software Services Inc. All elements (including but not limited to design, text, image, html code and other codes) (works subject to the copyright of SOFTCAND Software Services Inc.) belong to SOFTCAND Software Services Inc. and/or SOFTCAND Software Services Inc. is used under a license from a third party. Users; SOFTCAND Software Services Inc. services, SOFTCAND Software Services Inc. cannot resell, share, distribute, display or allow anyone else to access or use the services of SOFTCAND Software Services Inc. will be liable to cover the amount of compensation requested from SOFTCAND Software Services Inc., including court costs and attorney fees, for damages. Users SOFTCAND Software Services Inc. May not reproduce, distribute, or make or prepare derivative works of copyrighted works of . 11.3. SOFTCAND Software Services Inc..; SOFTCAND Software Services Inc. services, SOFTCAND Software Services Inc. information, "SOFTCAND Software Services Inc. "copyrighted works, "SOFTCAND Software Services Inc." trademarks, "SOFTCAND Software Services Inc. " commercial view or " SOFTCAND Software Services Inc. All rights regarding all assets, real and personal rights, commercial information, licenses and knowhow, including all kinds of material and intellectual property rights, owned through the "https://supsis.live Web Site" are reserved.

ARTICLE 12: PROTECTION OF PERSONAL DATA

12.1. The customer (end user) is responsible for transferring the information regarding the payment method, Membership and order to iyzico Odeme Hizmetleri A. consents to the processing and storage of the Privacy Policy at /privacy-policy as described in its most up-to-date version.

12.2.

SOFTCAND Software Services Inc. offers users a virtual meeting environment that enables communication between members and visitors, transfers information and files, and provides Online/Offline support services to visitors by members. In this context, users are personally responsible for the content they share in the virtual meeting environment; In terms of these uploaded Content, SOFTCAND Software Services Inc. has the title of Data Processor in accordance with KVKK. If the user requests to share the content in his own account, SOFTCAND Software Services Inc.; has the right to share the relevant content with other users and business partners to provide the requested services. In addition, users are prohibited from collecting, recording, processing the personal data of other users through the website, or using, copying, or duplicating the site database. He accepts that he will be personally responsible for the sharing and SOFTCAND Software Services Inc. has no responsibility or control for this sharing. The personal data of the users recorded on the site

or the personal data collected by the site automatically or through cookies will be subject to the applicable law. This information can be used, processed, stored, stored in accordance with the legislation and Personal Data Policy, for purposes such as providing access to the site, member login, ensuring site security, creating statistics, communication, marketing, making announcements or for other purposes for which the explicit consent of the user is obtained. or other third parties for these purposes. SOFTCAND Software Services Inc. protects users' personal data and their rights regarding the processing of their data in accordance with the Law on Protection of Personal Data No. 6698 ("KVKK") and relevant legislation, "Personal Data Clarification Text" and "Personal Data Processing and Protection Policy". will process, store and use appropriately.

ARTICLE 13: PRIVACY POLICY SOFTCAND Software Services Inc. can use the information about the members on the Website within the scope of the Privacy Policy, which is an integral part of the agreement and included in the relevant section of this agreement. SOFTCAND Software Services Inc. users' confidential information shall not be made available to third parties and institutions, except for the cases specified in the relevant article of this agreement.

ARTICLE 14: APPLICABLE LAW AND AUTHORITY

- **14.1.** Turkish Law and Istanbul Courts and Execution Offices are authorized in the implementation, interpretation and management of legal relations arising within this contract, in the settlement of any disputes that arise or may arise.
- **14.2.** The e-mail address that the users report to SOFTCAND Software Services Inc. is considered as the e-mail where the legal address will be requested for any notification regarding this contract.
- **14.3.** Unless the parties notify the other party in writing of the changes in their current emails within 3 (three) days, they accept that the requests made to the old e-mails will be valid and will be deemed to have been made to them.

ARTICLE 15: MISCELLANEOUS PROVISIONS

- **15.1.** The invalidity, illegality and unenforceability of any provision of this agreement or any statement contained in the agreement shall not affect the validity and enforceability of the remaining provisions of the agreement.
- **15.2.** In the event that general information is required by SOFTCAND Software Services Inc., users will be contacted via the e-mail they reported while registering. Communication by e-mail takes the place of written communication. It is the user's responsibility to keep the e-mail address up to date and to check it regularly for information.

THIS AGREEMENT CONSISTS OF 15 ARTICLES AND CONSTITUTES EVIDENCE BY ALL KINDS OF ADMINISTRATIVE, OFFICIAL AND UNOFFICIAL PERSONS AND INSTITUTIONS FOR THE USE OF SERVICE EXCHANGE BETWEEN THE PARTIES. SIGNING THE AGREEMENT BY THE PARTIES MEANS ACCEPTANCE OF EACH OF THE ITEMS. OTHERWISE, THE CLAIM CANNOT BE CLAIMED OR PROVED, EXCEPT TO THE TOOLS OF PROOF STATED IN THE TBK, TMK, HMK AND RELEVANT LEGISLATION.